



Cobham Avionics
Communications
14 - 1925 Kirschner Road
Kelowna, BC Canada V1Y 4N7

T: (250) 763-2232
T: (888) 763-2232
F: (250) 762-3374

21 Sep 2009

Repairs Process - Northern Airborne Technology Ltd. (NAT)

The Cobham Avionics Business Unit group of companies is transitioning repair processing of the Northern Airborne Technology Ltd. (NAT) product line to the Prescott, Arizona (USA) facility. We are aware that there may be several questions regarding this transition, including concerns regarding any potential interruptions of business, and/or any unforeseen delays with customs and corresponding paperwork which may result.

Effective October 5, 2009 our Prescott site will become the principal customer contact location for repairs for the following companies:

- Chelton Avionics, Inc. (dba Wulfsberg Electronics Division)
- Northern Airborne Technology Ltd.
- NAT Seattle, Inc.

Please go to the below referenced web site and follow the instructions in order to obtain an RMA no. for the return of the product(s) to Prescott.

<http://www-inet.wulfsberg.com:8080/www-inet/customer-service/return-merchandise-authorization-rma-1>

Attached please find sheets from the web site providing more detailed information.

If you have any difficulties or questions please contact Prescott Customer Service:

by phone: 928-708-1531

by email: repairs.prescott@cobham.com

on web site: <http://www.wulfsberg.com/ContactUsService.htm>

Thank you for your patience through our transition.

Yours truly,

Steve Wile

Product Support/Sales Manager
Northern Airborne Technology Ltd
steve@natech.com